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Norwegian reports higher unit revenue, record high punctuality and higher load factor

Norwegian's traffic figures for January show that the company continues to deliver on its strategy of moving from growth to profitability with significant improvement in unit revenue, load factor and record high punctuality.

Norwegian carried 1,974,606 customers in January. The planned capacity reduction and optimization of the route network continued to impact the

figures positively. The punctuality for January was 87 percent which is the highest ever in a single month since 2015. The load factor was 81 percent, up 4.8 percentage points.

“I am pleased that we continue to deliver on the strategy of moving from growth to profitability. For ten consecutive months, including January, the planned capacity reduction impacted the unit revenue and load factor positively. I am also pleased that our on-time performance continues to improve as I know how important punctuality is for our customers,” said CEO Jacob Schram of Norwegian.

“In the coming months, I look forward to working together with my dedicated colleagues on the ground and in the air to position Norwegian for a profitable and sustainable future in international aviation,” Schram added.

The company continued to reduce its CO2 emissions in January by 4 percent to 75 grams per passenger kilometre. Even with a higher share of older wetlease aircraft the company manages to reduce its environmental impact. With an average age of 4.6 years, Norwegian has one of the world’s most environmentally friendly fleets. Thanks to the young fleet, the company has reduced its per passenger emissions by 33 percent since 2009.

Please find more information in the attached traffic report.

Norwegian in the UK and Ireland:

- Norwegian carries almost **6 million UK passengers each year** from London Gatwick, Edinburgh and Manchester Airports to **30 destinations worldwide**
- Norwegian is the **third largest airline at London Gatwick**, with 4.6 million yearly passengers, and with more than 1,500 UK-based pilots and cabin crew
- In 2014, Norwegian introduced the **UK’s first low-cost, long haul flights to the U.S.** - the airline now flies to 11 U.S destinations, Buenos Aires and Rio de Janeiro from London Gatwick
- Norwegian is the only airline to offer **free inflight WiFi** on UK flights to more than 30 European destinations and 13 long-haul destinations.

- The airline has one of the **youngest aircraft fleets in the world** with an average age of 3.8 years, including next-generation Boeing 787 Dreamliner, Boeing 737 MAX and Boeing 737-800s
- Norwegian has been **voted 'Europe's best low-cost carrier' by passengers** for six consecutive years at SkyTrax World Airline Awards from 2013-2018, along with being awarded the **'World's best low-cost long-haul airline'** in 2015, 2016, 2017, 2018 and 2019
- Norwegian Reward is the airline's free to join **award-winning loyalty programme** offering members CashPoints and Rewards that reduce the cost of Norwegian flights

Contacts



For journalists only

Press Contact
Norwegian Press Office
press@norwegian.com
+47 815 11 816



Marketing/sponsorship requests: marketing@norwegian.com

Press Contact
Marketing/sponsorship requests: marketing@norwegian.com